# Salesforce1 Mobile User Experience Design

# Design powerful mobile apps.

Does your team have the expertise needed to design the best mobile user experience for your end users? Drive smarter decisions, faster interactions and a more engaging user experience for your mobile workforce with the Salesforce1 Mobile User Experience Design Accelerator.

# What it can do for you

- Empower you to make more informed decisions by accessing key data in real-time
- · Increase mobile productivity of your employees
- · Capture key information efficiently and keep moving with their day
- Increase adoption and value of the Salesforce platform by tailoring the mobile user interface for your team

## How it works

Certified Specialists will guide you through the process over a predetermined timeframe (typically 3-4 weeks):

# Discovery

- · Identify and explore a high-value mobile business use case
- · Review current implementation, if applicable
- · Identify specific success criteria

#### **Analysis**

- · Review best practices and recommendations for your use case
- · Compile recommendations for your specific use case

# Outcomes

- · Wireframes/mockups for up to two screens for key processes
- Implementation recommendations for this process
- · Recommendations on adoption, training or communication plans

#### **ACCELERATOR COST**

10 POINTS

#### **GOAL**

Achieve faster ROI, minimize operating costs

#### **INTENDED USER**

Customers seeking to introduce or augment mobile experience design for a key business process.

## **PREREQUISITES**

- A business sponsor who can articulate the desired business outcomes
- An IT or Technology sponsor with technical resources committed to developing a mobile use case
- No security-related blockers to Salesforce1 deployment, including Mobile Device Management requirements
- A commitment to, or an active, mobile initiative

Learn how we can help you accelerate your CRM success.

**CONTACT US** 

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